

# Creswell Court Noise Guidelines

## POLICY STATEMENT

The body corporate is committed to ensuring that all residents can enjoy a peaceful and respectful living environment at Creswell Court.

Noise complaints have been a frequent concern, and the body corporate seeks to reduce these issues proactively, in a manner that is fair to all residents.

These guidelines have been developed after many years of dealing with the same reoccurring issues.

## APPLICABLE CONDUCT RULES

Please see the following Creswell Court Conduct Rules:

- 21. Imposition of penalties
- 28. Anti-social behaviour and noise nuisance

**Please ensure compliance to these guidelines to avoid any unnecessary penalties as described in the Conduct Rules “21. Imposition of penalties”**

For any queries, clarifications, or suggestions please contact the Managing Agent (Stonewood) or the Body Corporate.

Find the latest version of this document at <https://creswell.co.za>  
Or request it from the Managing Agent or Body Corporate.

## RESPECT FOR SHARED SPACES

- Living in a communal setting requires consideration for those around you.
- The conduct rules specify that no unreasonable noise is permitted between 21:00 and 07:00.
- While we have been lenient in the past, due to recurring complaints, we must now strictly enforce these quiet hours.

## RESPECTING NOISE COMPLAINTS

- Noise is unavoidable at times, and we do not aim to eliminate it completely.
- However, we ask all residents to be mindful, respectful, and cooperative if a neighbour politely requests a reduction in noise levels.
  - This can often resolve issues without further escalation.

## AWARENESS OF NOISE LEVELS

- Please be especially mindful of noise during the night and early morning.
- Noise can travel easily through Creswell Court, amplifying through hard surfaces, making it louder for your neighbours than it seems to you.
- Examples include:
  - Moving furniture
  - Wearing hard shoes on hard floors
  - TV/music speakers
  - Noise in stairwells/passageways
- We recommend insulating hard surfaces with carpets or similar materials, and keeping speaker volumes reasonable, particularly the bass, especially at night.
- Check with your neighbours
- Please ensure your guests are aware of their noise levels

## STOMPING AND MOVEMENT

- Heavy walking, stomping or movement in your apartment, even though it may seem minor, can cause vibrations and noise that disturb those around you.
- We kindly ask that you move carefully, particularly late at night, to minimize disturbance to others.

## PARTIES AND GATHERINGS

- If you are hosting guests or having a gathering, please keep noise levels reasonable.
- Loud music, shouting, or running around disrupts other residents.
- Be louder earlier and reduce the noise by 9pm, as per the conduct rules.
- If you need a louder event, we kindly request that you plan it elsewhere.
- Notify other residents, at least 24 hours in advance.

## COMMUNAL GARDEN TABLE

- Creswell Court residents can use and enjoy the communal table in the garden, but please be respectful of residents that live around the table and in the neighbouring building.
- Keep the volume at a respectable level
- Ensure guests remain respectful – Creswell Court residents are responsible for any guest they bring onto Creswell Court property
- Notify other residents, at least 24 hours in advance.
- After numerous issues in the past
  - There is to be no noise after 9pm, as per the conduct rules.
  - Start winding down and packing up at 8pm
  - Please plan accordingly

## ADVANCE NOTICE

- If you anticipate making noise, please notify your neighbours at least 24 hours in advance.
- This allows them the opportunity to prepare or raise concerns.
- Without sufficient notice, neighbours are entitled to request that you stop any disruptive activity between 21:00 and 08:00

## CAR MUSIC

- Loud music from vehicles, especially when entering or exiting the parking area, can affect the entire building.
- Please turn down your car music when driving on Creswell Court property.

## STAIRWELL NOISE

- Noise in the stairwells echoes and amplifies and can disturb other residents, especially those in apartments in the stairwells.
- Please keep conversations and other noises to a reasonable level, especially at night or when guests or contractors are present.

## DIY WORK

- Drilling, hammering, machinery and all similar noises are only allowed between 08:00 and 17:00, Monday to Friday, and not on public holidays.
- If this is not possible, please provide at least 24 hours' notice to your neighbours.
- In case of objections, you may need to reschedule for a more suitable time.
- Emergency situations, such as water leaks and power problems, are of course an exception.

## GUESTS

- Residents are responsible for ensuring that their guests also follow these noise guidelines.
- Please inform them about the Noise Guidelines at Creswell Court and ask them to be considerate of other residents.
- The resident will be responsible for any complaints made against their guests.

## SURROUNDING BUILDINGS

- As Creswell Court residents have complained about noise from other buildings, please be mindful of noise from Creswell Court disturbing surrounding buildings.
- Noise can travel and amplify between the buildings, so please be mindful of how noise can affect the surrounding buildings too.

## WHITE NOISE

- To reduce noise affecting you, try playing white noise, or something similar, in your apartment to reduce or block out certain noises that might be disturbing to you.